



Navy Cash[®] Bulletin



NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Volume: 5 Issue: 9

APRIL – MAY – JUNE 2008

APRIL'S NAVY CASH SAILOR OF THE MONTH



PSSN Takpani, USS HARRY S TRUMAN (CVN 75), has been named Navy Cash Sailor of the Month for April 2008. Even though Sailors on the USS HARRY S TRUMAN have accounted for more than \$1,000,000 in Navy Cash transfers this year, more than all other Navy Cash carriers combined, PSSN Komlan Takpani has managed to decrease negative balances. The USS HARRY S TRUMAN low negative balance can be directly attributed to PSSN Komlan Takpani diligence. He's done a superb job while serving as night shift supervisor, on a combat deployment in support of Operation Iraqi Freedom. The Navy Cash Program Office sends congratulations to PSSN Komlan Takpani and thanks him for his hard work and dedication to getting the job done.

Submitted by ENS B. G. Muniz (DISBO-TRUMAN).

Any one wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to bridget.carroll@navy.mil



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MAY'S NAVY CASH SAILOR OF THE MONTH



PS3 Christopher Rasco, USS JOHN C STENNIS (CVN-74), has been named Navy Cash Sailor of the Month for May 2008. Due to a manning shortage, PS3 Rasco stepped up to the plate as the Leading Petty Officer of S-4 Division, a billet normally occupied by a First Class Petty Officer. During Tailored Ships Training Availability (TSTA) preparations, while the ship was on stand-down and the IT's were TAD, he volunteered his off-duty time and worked a total of 18 man-hours in a span of 2 days. He diligently worked alongside Titan Technicians, to ensure the Navy Cash server was operational prior to the USS JOHN C STENNIS getting underway. He methodically led 2 junior PS's in processing over 1000 new accounts for 9 Squadrons ahead of time. This action ensured that S-4 will have their permanent cards even before our customers arrive onboard. The Navy Cash Program Office sends congratulations to PS3 Christopher Rasco and thanks him for his hard work, dedication and "Customer comes first" attitude.

Submitted by PSC Labonete, Deputy Disbursing Officer (USS JOHN C STENNIS CVN-74)

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JUNE'S NAVY CASH SAILOR OF THE MONTH



SH1(SW) Melissa Smith, USS BARRY (DDG 52), has been named Navy Cash Sailor of the Month for June 2008. Since reporting onboard in July 2007, she has provided superb management of the Navy Cash System. Her knowledge and expertise of the Navy Cash system has enabled her to troubleshoot and resolve issues onboard in a highly efficient manner. Her service to her crew of 261 personnel for all Navy Cash concerns has virtually eliminated any need for external support. SH1 will be involved with an extensive Navy Cash groom in July 2008 prior to deployment. Training of junior personnel is the key against the demanding requirements for a successful small deployed operation. SH1 provides daily feedback to SURFLANT, ATG, NEXCOM and Fleet Assist Team on improvements to business practices. Her extensive knowledge of ROMII and Navy Cash helps the disbursing officer provide timely and consistent reports to DFAS and JPMC. SH1's knowledge and experience significantly contributes to a smooth operation of Navy Cash on board the USS BARRY. The Navy Cash Program Office sends congratulations to SH1 (SW) Melissa Smith, BZ and keep up the good work!

Submitted by LTJG Frederic Albesa, DISBO USS BARRY (DDG 52)

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New Installations

As of 03 June 08 the Navy Cash system has been implemented on 128 ships.

USS DWIGHT D EISENHOWER (06/03)

USS STERETT (04/29)

USS RUSHMORE (03/18)

Future 2008/2009 Navy Cash Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1st class mess, CPO mess and Food service.

San Diego – Oct 6-10, 2008

Mayport – March 16-20, 2009

Norfolk – July 20-24, 2008

Yokosuka – May 11-15, 2009

POC is Chuck Sexton, Navy Cash Training. charles.sexton@navy.mil, 717-605-7033.

Norfolk Fiscal Training

FISC Building 143

Room 310A

Date/Time: 21 Aug 08; Time TBD

POC: PS1(SW) Michelle Fortner

(757) 443-1203

San Diego Fiscal Training

TSC Building - Room 307-1300

3975 Norman Scott Road

Date/Time: 23 JUL 08; 1300-1600

POC: Arsenio Vergara

(619) 556-6493



MARINE Navy Cash Training

Camp Lejuene

September 15-19, 2008

Training begins at 0800





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Installation - Functional Training Classes

*ALL DATES ARE SUBJECT TO CHANGE

Ship	Location	Start
CARL VINSON (CVN 70)	Newport News	Aug 18-22, 2008
GREEN BAY (LPD 20)	San Diego	Sep 02-05, 2008
HOPPER (DDG 70)	Pearl Harbor	Sep 15-19, 2008
WASP (LHD 1)	Norfolk	Oct 10-17, 2008
BLUE RIDGE (LCC 19)	Yokosuka	Nov 03-07, 2008
STOCKDALE (DDG 106)	Bath, Me	Nov 10-14, 2008
JARRETT (FFG 33)	San Diego	Nov 11-28, 2008
SIMPSON (FFG 56)	Mayport	Dec 01-05, 2008
TRUXTON (DDG 103)	Pascagoula	Dec 01-05, 2008
CROMMELIN (FFG 37)	Pearl Harbor	Dec 01-05, 2008
PORT ROYAL (CG 73)	Pearl Harbor	Jan 05-09, 2009
NICHOLAS (FFG 47)	Norfolk	Jan 05-09, 2009
FORD (FFG 54)	Everett	Feb 16-20, 2009
DECATUR (DDG 73)	San Diego	Mar 03-06, 2009
NEW YORK (LPD 21)	Norfolk	TBD
MAKIN ISLAND (LHD 9)	Pascagoula	TBD
IWO JIMA (LHD 7)	Norfolk	TBD
THATCH (FFG43)	San Diego	TBD



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Navy Cash[®] Flash 08-2

08 July 2008

REMINDER ON USAGE AND CARE OF THE SHIP'S K22S

Written log for merchant sales events

When issuing a K22 to a merchant for sales/events, the merchants need to be reminded that a written log is required for all sales. It is essential to remember these transactions affect only the Navy Cash card chip and are therefore unable to be verified through the backend process without the written log. Merchants should be aware without the written log, funds may be unrecoverable in the event of an equipment malfunction.

Download off-line K22s regularly

It is also recommended that any K22s being used in an off-line mode be downloaded to the server every couple of days rather than just at the end of an event. All utilized K22s should routinely be downloaded every month in order to avoid confusion and to ensure that the transactions are included in the end-of-month reports. These actions will ensure transactions are recoverable in the event of a K22 malfunction or an accidental bulk refund. Please also remind merchants they are responsible for equipment assigned to them and damaged equipment requires the disbursing office to prepare a DD200 for replacement.

Caution when flashing a K22

If a K22 requires trouble shooting, the first step is to determine if it contains transactions. If the K22 does contain transactions, *do not "flash"*. Flashing a K22 with transactions will erase any transactions held on the device, again requiring a written log to recreate.

Replace batteries within two years

All K22s contain a lithium battery, CR-1220. These batteries are available through the supply system under stock number 9G 6135-01-263-3611 and are the responsibility of the ship for replacement. The batteries have an estimated life span of two years. All ships are instructed during functional training and reminded during grooms that these batteries must be replaced within two years. If the lithium battery is not changed and the battery dies at a time the K22 is holding transactions, those transactions will be lost and unable to be verified without a written log. A new Maintenance Requirement Card (MRC) has been established, 78 NG10 Y, which will be in the system by the beginning of October.

By following these simple procedures, you can help us to ensure there is never an instance of lost funds or transactions. If you have any further questions, please do not hesitate to contact the Customer Support Center at navycashcenter@ezpaymt.com or 1-866-6NavyCash (662-8922).

POC edie.johnston@navy.mil or (717) 605-2771

MARLENE HIGGINS
Director, Navy Disbursing



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AUTOMATIC REPRESENTMENT PROTOTYPE IMPLEMENTED ***Navy Cash - The Way to Pay While Underway!***



Plan of the Day (POD) Notes

Automatic Representation — Version 1

On 30 May 2008, Navy Cash implement new function called “Automatic Representation.” From this point forward, if you transfer money at the K80 Cashless ATM from your bank or credit union account and the transfer is returned for Non-Sufficient Funds (NSF), Navy Cash will represent your transfer request automatically up to two more times on successive pay days to recover any resulting debt owed the U.S. Treasury’s Navy Cash funds pool. If these automatic representations are not successful, the Disbursing Officer will initiate an immediate collection from your pay to clear any debt owed the U.S. Treasury’s Navy Cash funds pool.

Automatic Representation — Version 2

On 30 May 2008, Navy Cash implement a new function called “Automatic Representation.” When you transfer money at the K80 from your bank or credit union account, the funds are loaded to your Navy Cash chip or strip based on the selection you make. Your transfer request is processed electronically, generally at the end of the day, and the transfer usually occurs within 24 to 48 hours. *Do not transfer money to your chip or your strip at the K80 unless there are sufficient funds available in your bank or credit union account.* If the transfer request is returned for Non-Sufficient Funds (NSF), your bank or credit union may charge you a “bounced check” fee, and Navy Cash will represent your transfer request automatically up to two more times on successive pay days to recover any resulting debt owed the U.S. Treasury’s Navy Cash funds pool. If these automatic representations are not successful, the Disbursing Officer will initiate an immediate collection from your pay to clear any debt owed the U.S. Treasury’s Navy Cash funds pool.

Automatic Representation — Version 3

On 30 May 2008, Navy Cash Implement a new function called “Automatic Representation.” Navy Cash lets you transfer value to your chip or your strip from your bank or credit union account at the K80 Cashless ATM and spend that money on the ship immediately, before the funds are actually transferred from your account ashore to the Navy Cash funds pool. This immediate availability of funds is like the cashing of personal checks that Navy Cash serves to replace. To keep demands on ship communications systems to a minimum, Navy Cash was designed to work on a store-and-forward basis. A day’s worth of transactions are generally transmitted ashore once each day at the end of the business day. This store-and-forward design affects the timing for processing Navy Cash transactions. Your request to transfer funds is processed as a part of this batch processing, generally at the end of the day, and the funds transfer usually occurs within 24 to 48 hours. If your transfer request is returned for Non-Sufficient Funds (NSF), your bank or credit union may charge you a “bounced check” fee, and Navy Cash will represent your transfer request automatically up to two more times on successive pay days to recover any resulting debt owed the U.S. Treasury’s Navy Cash funds pool. If these automatic representations are not successful, the Disbursing Officer will initiate an immediate collection from your pay to clear any debt owed the U.S. Treasury’s Navy Cash funds pool.

Full roll-out scheduled to be released later this summer



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REMINDER

Programming K22

Remember, when programming the K22 for multiple MWR events, only one event code can be assigned to each function key, and they must correspond with the amounts set within the Event Maintenance function of the Disbursing Application. Each event code must be unique within the Disbursing Application on each ship. Do not reuse event codes. This is important to ensure if an event is cancelled and you perform a bulk refund, the correct amount is refunded to the correct cardholders.

POC is Carrie Kunze, Financial/Shipboard Auditor. carrie.kunze@navy.mil, 717-605-3506.

JPMorgan “NEW” Mailing Procedures for Navy Cash Cards and PINs

JPMorgan implemented new mailing procedures for cards/PINs for all ships fleet wide (except pre-comm units in shipyards) that order 10 cards or less. Please be advised that cards and PINs are mailed to the recipient at the Ship's FPO address whenever the total number of cards being sent to a Ship is 10 or less. All other shipments such as bulk enrollments, Temp Cards, and Visitor Cards are continuing to be sent Federal Express.

If you have any further questions, please do not hesitate to contact Customer Support. Specialists are available to assist you 24 hours and 7 days a week, at navycashcenter@ezpaymt.com or 1-866-6NavyCash (662-8922).

POC is Marc Abramson, marc.p.abramson@jpmchase.com, (614) 231-3510

US Treasury “NEW” NAVY CASH Website

NAVY CASH information can be found on <http://fms.treas.gov/navycash>. This new link provides easy access to enrollment, cardholder basic information, functional training materials, maintenance procedures, SOPs, news articles, bulletins, contacts and flash information 24/7.

POC is Chuck Sexton, charles.sexton@navy.mil, (717) 605-7033



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Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 6NAVYCASH or (866) 362-8922

Website: www.navycash.com

E-mail: navycash@ezpaymt.com

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922

Website: www.navycashcenter.com

Email: navycashcenter@ezpaymt.com

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

GLOBAL DISTANCE SUPPORT CENTER (GDSC)

Commercial: (877) 4-1-TOUCH

(877) 418 – 6824

DSN: (510) 4-2- TOUCH

(510) 428-6824

Navy Cash Program Office

Dan Olson, Program Manager

Chuck Sexton, Training

Edie Johnston, Logistic Manager

Ed Olsen, Operations Manager

Robin Stone, Logistic & Installation Assistant

David Stahr, Maintenance/ILS Project Officer

Carrie Kunze, Afloat Financials

Mike Hassick, Financial/Shipboard Auditor

daniel.c.olson@navy.mil

charles.sexton@navy.mil

edie.johnston@navy.mil

edward.olsen@navy.mil

robin.stone@navy.mil

david.stahr@navy.mil

carrie.kunze@navy.mil

michael.hassick@navy.mil