



Navy Cash™ Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS



Volume: 2 Issue: 4 January 2005

Year in Review

As of 31 December 2004, Navy Cash has been installed on 40 ships and counting!

1. USS RENTZ (FFG 46)
2. USS BONNEHOMME RICHARD (LHD 6)
3. USS ANZIO (CG 68)
4. USS PORTER (DDG 78)
5. USS ANTIETAM (CG 54)
6. USS CLEVELAND (LPD 7)
7. USS COMSTOCK (LSD 45)
8. USS COLE (DDG 67)
9. USS CHAFEE (DDG 90)
10. USS PINKNEY (DDG 91)
11. USS MITSCHER (DDG 57)
12. USS PONCE (LPD 15)
13. USS ROBERT G BRADLEY (FFG 46)
14. USS ARLEIGH BURKE (DDG 51)
15. USS LAKE ERIE (CG 70)
16. USS FITZGERALD (DDG 62)
17. USS HAWES (FFG 53)
18. USS HARRY S TRUMAN (CVN 75)
19. USS CARTER HALL (LSD 50)
20. USS KEARSARGE (LHD 3)
21. USS RONALD REAGAN (CVN 76)
22. USS MOMSEN (DDG 92)
23. USS CHUNG-HOON (DDG93)
24. USS CARR (FFG 52)
25. USS CHOSIN (CG65)
26. USS SAMUEL B ROBERTS (FFG58)
27. USS MILIUS (DDG69)
28. USS PHILIPPINE SEA (CG51)
29. USS INGRAHAM (FFG 61)
30. USS PELELIU (LHD 5)
31. USS BATAAN (LHD 5)
32. USS NASHVILLE (LPD13)
33. USS JAMES E WILLIAMS (DDG 95)
34. USS BOXER (LHD 4)
35. USS TORTUGA (LSD 46)
36. USS LEYTE GULF (CG 55)
37. USS REUBEN JAMES (FFG 57)
38. USS RUSSELL (DDG 59)
39. USS KLAKRING (FFG 42)
40. USS STETHEM (DDG 63)

Installations

As of 31 December 2004, 40 Ships have been installed with the Navy/Marine Cash Financial System.

January Installations:

PCU NITZE (DDG 94) (Bath Shipyard)
USS MCCLUSKY (FFG-41) (San Diego)

February Installations:

USS VELLA GULF (CG 72) (Norfolk)

Training

Turnover Training to be held at Norfolk, VA
NAVSTA Bldg W-143 3rd Floor Rm 308.

1/24 0800-1600 Systems Administration (IT,
ET, DISBO)

1/25 0800-1600 DISBO Application (DISBO)

1/26 0800-1600 Sales Officers (Ships Service)

1/27 0800-1200 Merchants (MWR, PC's)

1300-1600 Merchants (FSO, Prvt Mess)

1/28 0800-1200 Makeup Training

San Diego Turnover Training - Mar 05.



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Maintenance

Maintenance Procedures

Each ship is provided with the necessary training, manuals and computer based training CDs to perform the routine preventative and minimal corrective maintenance procedures to keep Navy Cash performing smoothly. Remember to follow procedures to minimize interface with the Customer Service Center. If you feel that you are missing something or have a comment on one of the items listed above please feel free to contact the Program Office, Lucinda Wilson at (717) 605-7033 or via email lucinda.wilson@navy.mil.

Equipment Spares

We are currently receiving many requests from the fleet regarding equipment spares. As we gather data on equipment failure rate and the need for replacements we can better target a more accurate configuration for each class of ship. For the K80 Cashless ATMs, one of the installed K80s is considered an “on-line” spare, i.e., if one K80 fails, at least one other K80 is immediately available to support transactions. Please do not “cannibalize” or gut the failed ATM. Simply power down the failed K80 and contact the Customer Service Center for assistance. See the August 2004 Navy Cash Bulletin for more information on spares.

Failed Equipment

When parts fail please remember to send them back for repair and hardware analysis. Some parts (especially the K-22 and CADS) are extremely expensive and many of the reported failures fall under the manufacturers warranty and therefore can be easily repaired at no cost. Sending the parts back also allows for adequate spares on hand. Spares should be sent to: Titan Corporation, 3033 Science Park Road, Lower Receiving Dock, San Diego, CA 92121-1101 Attn: NC Depot.

Customer Service Center

There has been an increasing number of calls fielded outside of the CSC, which makes it difficult to track the origin of the call. For all of your Navy Cash needs contact the CSC via the Navy Integrated Call Center (NICC): phone: (877) 418-6824 / DSN 510 418-6824 and select Option 6, then option 3; website, www.navycashcenter.com; email, navycashcenter@ezpaymt.com or fax, 1(866) CHASE01 can also be used. For Fiscal questions contact the Fleet Support Group, for Ships Store questions contact Fleet Assist Team, both are at the Logistics Support Center for the FISC.

References

<http://nko.navy.mil>

<https://www.navycash.com>

NICC: (877) 418-6824 /

DSN 510 418-6824

NEXCOM NFS Disbursing Director: (717) 605-7441

Navy Cash Program Manager (717) 605-5270

Navy Cash Training (717) 605-7033

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