Attention Disbursing Officers and Supply Officers

NAVY CASH® FLASH!

Naval Supply Systems Command

Navy Family Support Mechanicsburg
Code 56
5450 Carlisle Pike
P.O. Box 2050
Mechanicsburg, PA 17055-0791

Navy Cash® Flash 10-022 **16 December 2010**

Subject: **Symantec AntiVirus Manual Updates (Only applicable to NavyCash v1.4.5)**
Attention: Disbursing Officer/Supply Officer

Background: Navy Cash v1.4.5 is using Symantec Antivirus(AV) v8 software on servers, workstations and laptops aboard the ships. Symantec AV v8 is no longer providing definitions via the daily live update feature. Therefore, you will need to complete the following steps on a **weekly basis** to perform manual updates to your AV.

1. Ensure all NavyCash devices are connected (Laptop/Workstation)
2. From the NavyCash server, browse to http://s0.navycashupdate.com/nctspickup/
3. Enter pwd: navyCASH*365
4. Download the latest (typically last) file listed under SYMANTEC heading
   a. Filename format: YYYYMMDD-SSS-x86.exe where YMD is date and SSS is sequential number.
5. Execute the .EXE
6. A window prompt will appear "Do you want to update your virus definition file" select **YES** and follow the instructions.
7. Upon successful completion, please email confirmation to below POC.
8. Copy the .EXE to the other node, as well as to all Navy Cash workstations and laptops and repeat steps 5-7.

If you have any issues with the instructions, please contact the Navy Cash CSC (navycashcenter@ezpaymt.com) or **1 (866) 6NAVYCASH (1 (866) 662-8922)** to open a case and engage Navy Cash Technical Support for further troubleshooting.

NOTE: This manual process is a temporary fix, and will need to be completed until you receive the Symantec v10 upgrade from the Program Office which provides a permanent fix to the issue.

NAVSUP POC: Beth Pollock, NavyCash Assistant Program Manager,beth.pollock@navy.mil or (717) 605-6743.

Marlene Higgins

MARLENE HIGGINS
Director, Navy Disbursing

Please route immediately to the Supply Officer and Disbursing Officer