DEPARTMENT OF THE TREASURY
FINANCIAL MANAGEMENT SERVICE
P.O. BOX 51318
PHILADELPHIA, PA 19115-6318

To All Federal Agencies for which
Financial Services Are Provided By
The Philadelphia Financial Center (PFC)

Management Letter No. 12-03
May 9, 2012

As you may be aware, FMS is working to consolidate and reorganize various payment and post-payment operations. In this restructuring, the FMS realignment of work will result in two focused activities:

- Kansas City Financial Center (KFC) as the FMS Payment Processing Center,
- Philadelphia Financial Center (PFC) as the FMS Post-Payment Processing Center.

Effective May 14, 2012, SPS Help Desk & Phone Support, and **Vendor & Miscellaneous** payment processing from PFC will transition to KFC. After this date, all vendor and miscellaneous daily payment processing issues, as well as, all special handling requests should be directed to KFC. Below is the KFC contact information:

Kansas City Financial Center (KFC)
4241 NE 34th Street
Kansas City, MO 64117

Hours of Operation: *7:30AM - 4:00PM (CST) Mon-Fri*
KFC Help Desk email: *kfchelpdesk@fms.treas.gov*
KFC Help Desk telephone number: *816-414-2100*

KFC Special Handling email address: *kfc-special-handling@fms.treas.gov*
KFC Special Handling telephone numbers: *816-414-2221, 816-414-2207, 816-414-2218*

If you have any questions concerning any of your payment and SNU reuse issues, please contact the KFC Payment Management and Operations Branch (PMOB) number at 816-414-2350.

All subsequent EFT returns and cancellations will be processed by PFC under the KFC Disbursing Symbol (310). Below is the PFC contact information:

Philadelphia Financial Center (PFC)
13000 Townsend Road
Philadelphia, PA 19154

Hours of Operation: *7:00AM - 5:00PM (EST) Mon-Fri*

PFC Help Desk telephone number: 215-516-8154

If the upcoming changes present themselves as a point of concern for your organization, please do not hesitate to contact our systems representative Philip J. Tropea (PFC) at 215-516-8067. It is our intention to send management letters as we approach change-over dates for each portion of the transition. **The next event after this transition is: Fedwire Payments**. FMS appreciates your patience with this consolidation and our ongoing attempts to better serve your needs and deliver quality customer service.

Sincerely,

Elizabeth A. Belinsky

Elizabeth A. Belinsky
Regional Director
Philadelphia Financial Center