

LESSONS LEARNED
JFRAD R.1
FINANCIAL MANAGEMENT SERVICE

1. The RAD process incorporates and takes advantage of the diversity of the team members
2. More Users need to be involved
3. Create and document user processes in flowcharts before the Define Phase
4. User meetings to identify new functionality prior to the Define Phase was very beneficial
5. Have an outside user participate fulltime during in the entire Define Phase – Army would be a good candidate
6. More time needed to be dedicated to Audit Trails
7. Clarify the Audit Trail requirements for the final product in release 4.0
8. Have developers sit in on user meetings when defining and identifying requirements and functionality before Define Phase
9. Introduce the prototype earlier when discussing requirements. Prototype first then discuss requirements.
10. Need to see the prototype earlier. Visualize the pages stimulates thought process
11. Involve business users that have not been involved in the RAD development process.
12. Have business and developer decision makers in the room or available to make a decision within 24 hours.
13. More time in schedule for developers and tech writers (shorter sessions during define, or one day off for every so many days worked, less requirements)
14. Needed to review action items everyday or more frequently
15. Need to find a better way to number new requirements.
16. Room not bad, was beneficial to write on the wall. Loved the printing white board.
17. Anagrams were fun.